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Introduction

Thank you for purchasing our OOSSXX Video Security System. If you have any questions regarding the installation or operation of your system, please email us at: info@oossxx.com. We will reply as soon as possible.

Disclaimer

We have used care to ensure the integrity and accuracy of the contents of this manual, however, specifications or product features and operation may change from time to time. Products and manuals will be updated in real time. OOSSXX will have no obligation to provide hardware or software updates to previously purchased products.

The User is solely responsible for installing their system as per the local building and electrical Codes.

The parts, components and accessories mentioned in this manual are for illustrative purposes only and may not represent the configuration of the purchased model. Please refer to the packing list for more details.

Special statement

When using the video surveillance equipment, please strictly observe the applicable legal and regulatory requirements regarding the installation, use and maintenance of the monitoring system. OOSSXX is not responsible for the use of illegal video surveillance activities, or violation of Municipal use codes.

About default settings:

- Device factory default super administrator account: admin.
- The Admin’s default factory password is empty. (You don’t need filled out a password)
- Device factory default IPv4 address: 192.168.1.114.
- When the capacity of the hard disk has been fully utilized from previous recordings, the factory setting defaults to overwrite the oldest video data on a rolling basis.
- Device factory default enables the boot wizard.
1. Product features overview

1.1 Product introduction

This video Security system is one of OOSXX advanced "Plug and Play" (PnP) security system products. It supports wireless WIFI network video access, providing up to 1080P wireless real-time video preview, video encoding, archival storage and playback operation. Incorporating a combination of Industry Standard and proprietary video encoding technologies, embedded system software, storage algorithms, and Ethernet LAN network topology. OOSXX series wireless video security systems are ideal for home, shops, offices, and other critical monitoring applications.

1.2 Product parameters

Wireless Security NVR Specification

<table>
<thead>
<tr>
<th>Name</th>
<th>OOSXXX Wi-Fi Wireless NVR</th>
</tr>
</thead>
<tbody>
<tr>
<td>Video input</td>
<td>4ch/8ch HD 720P/960P/1080P</td>
</tr>
<tr>
<td>HDMI Output</td>
<td>1ch. Resolution : 1024x768, 1280x1024, 1366x768, 1440x900, 1920x1080</td>
</tr>
<tr>
<td>VGA Output</td>
<td>1ch. Resolution : 1024x768, 1280x1024, 1366x768, 1440x900, 1920x1080</td>
</tr>
<tr>
<td>Resolution</td>
<td>HD 720P/960P/1080P</td>
</tr>
<tr>
<td>Playback</td>
<td>4ch</td>
</tr>
<tr>
<td>Recording</td>
<td>Manual, time, motion detection, alarm</td>
</tr>
<tr>
<td>Storage</td>
<td>1 SATA</td>
</tr>
<tr>
<td>Storage capacity</td>
<td>MAX 6TB for each HDD</td>
</tr>
<tr>
<td>Network interface</td>
<td>1 RJ45 10M/100M, 2 WIFI connector</td>
</tr>
<tr>
<td>USB interface</td>
<td>1 USB2.0</td>
</tr>
<tr>
<td>Power consumption</td>
<td>≤5W without hard drive</td>
</tr>
<tr>
<td>working temperature</td>
<td>-15°C -- +60°C</td>
</tr>
<tr>
<td>Working humidity</td>
<td>10%--90%RH</td>
</tr>
<tr>
<td>Dimension (mm)</td>
<td>258mm×210mm×42mm</td>
</tr>
<tr>
<td>Power consumption</td>
<td>≤5W</td>
</tr>
<tr>
<td>Power</td>
<td>DC 12V 2A</td>
</tr>
</tbody>
</table>

WIFI Camera Specification

<table>
<thead>
<tr>
<th>Technical Parameters</th>
<th>100W</th>
<th>130W</th>
<th>200W</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sensor</td>
<td>1/4&quot; Progressive Scan Sensor</td>
<td>1/3&quot; Progressive Scan Sensor</td>
<td>1/3&quot; Progressive Scan Sensor</td>
</tr>
</tbody>
</table>

1.3 Functional features

- H.264, 4ch real-time 1080P wireless system
- Built-in high-performance and high-reliability wireless Wi-Fi routing module, supports 802.11b / g / n protocol, 150Mbps;
- Camera automatically access the Wi-Fi network by the network cable;
- Video preview / recording / playback / backup;
- User-friendly (wireless simple matching, setup wizard, commonly used function menu, E-see net);
- Support ONVIF, N1 and IPC Access protocol;
- Supported network service functions : P2P, DHCP, DDNS, PPPoE, E-Mail, FTP and so on;
- Support a variety of alarm triggering (video loss / motion detection, etc.) and alarm output (Beep Voice / E-Mail / FTP, etc.);
2. Operation explanation

2.1 Picture indicators

Figure 1

(From left)
1. POW : Power indicator light
2. HDD: Hard drive indicator light
3. LAN : Network indicator light

2.2 Rear Panel Interface Connections

3. Installation and connection

3.1 Installation Notice

Note the following tips when installing the NVR system:

1. In order to ensure long term reliable operation, the NVR unit should be located away from moisture, elevated temperature, dusty environments, and installed in a well ventilated location.

2. Before use, please ensure that the NVR system recorder is grounded correctly per local Building Code.

3.2 Preparation before installation

1. Determine the installation location of the NVR. It is recommended that the NVR be placed in the geographic center of the monitoring area. The installation position of the IPC units (wireless cameras) and NVR should avoid obstacles as much as possible. When the cameras are connected at the same time in an open area and there are no obstacles between the NVR and the IPCs, the IPC is placed in a spherical coverage area with a radius of 60 meters with the NVR ideally at the center. The recommended radius is reduced to 30 meters when there is one wall between the NVR and the IPCs. When there are two walls, it is reduced to 15 meters radius (coverage is affected by the physical properties of the obstacles and the surrounding environment, this data is for general reference only).
Make sure the wireless NVR kit is working properly before installing the IPCs in their permanent locations.

First, connect the NVR with the supplied HDMI cable to the monitor, then lay out all the IPC's installed around the NVR (Note: be sure to connect the antennas), then power on all the devices to complete the video synchronization process, when all the IPC videos show on the NVR monitor, this confirms the system is working properly and the IPCs may then be installed in their final locations.

Optional Hard Drive installation (If original NVR system was purchased without installed HDD)

1. Unplug your NVR from power, unscrew and remove the top cover.
2. Connect the SATA power and data cables from the NVR to the corresponding ports on your HDD (as shown).
3. Hold the hard drive and the NVR, gently turn it over and line up the holes on the hard drive with the holes on the NVR. Using a Phillips screwdriver, screw the provided screws into the holes. Assemble the cover.

3.3 When each camera is placed in their permanent location

Each IPC antenna transmits its signal to the surrounding localized area. Positioning your NVR and IPC antennas at the same height, and parallel to each other is optimal. If the IPCs are not at the same height, each IPC antenna should be aligned with the antennas of the NVR spherical center (Figure 6). Do not aim the antenna directly pointing at the NVR (Figure 7). You may need to adjust each IPC antenna to peak for maximum signal strength shown on the Wi-Fi icon on your monitor.

1. Within the effective coverage range of the wireless signal, install each wireless camera to its permanent location, and connect each 12V power supply.
2. Power on the wireless camera and you should see the video image displayed on the NVR’s monitor;
3. If you cannot see an image or if the image is intermittent, this indicates that the distance is too far, or there are too many obstacles in between the IPC and NVR units. The IPC then needs to be relocated.
4. System function introduction

4.1 Starting up / login

4.1.1 Starting up

⚠️ Note:

When power line voltage is abnormal, it may cause the hard disk video recorder to not work, or even damage the NVR, it is recommended to use a stable power source.

💡 Explanation

Before starting up, make sure that the display or monitor is connected to the video output of the device.

Specific starting up steps are as follows:

Plug in the power, the front panel power indicator is green. The device begins to start, as show in the following figure:

![System starting...]

If there is no video image being displayed, then it’s possible that your TV/monitor cannot support the Full HD picture. You may need to use a different TV/monitor, or use a VGA cable to connect to the NVR system.

(Notes: the video format of the VGA connection has a lower resolution than an HD picture)

4.1.2 Login

When the system is powered on and started, after waiting for the system to initialize, the system will automatically pop up the login interface. As show below. The user needs to complete the login before proceeding.

Steps:
1. Using the left mouse button click the user name edit box, and enter the local login user name, the default factory settings for the user name is: admin.
2. Using the left mouse button click the password edit box, and enter the local login password, the default factory settings password is empty, this means you do not need filled out a password.
3. Using the left mouse button click "OK" to complete the login.

💡 Explanation

Password can be composed of numbers, characters, operators and points, *, #, but the length cannot exceed 10 characters

4.2 Video management

4.2.1 Search for device

Function instructions: Used to search all IPC devices in the same network segment.

Steps: Right-click the system main interface, in the pop-up menu, click the "video management", enter the video management interface, and click the "refresh" button to search IPC device, the figure looks like this:

4.2.2 Add device

Function instructions: Used to add the searched IPC device.
Operation steps:

1. Code matching instructions:
   The code matching is used to match the NVR with the IPC by sending the NVR WiFi account name and password to the IPC, so that the IPC automatically connects with the NVR. Through the wireless way to transmit the video, before the new code matching sequence, please remove the default channel first; when needing to connect a new IPC or after NVR factory reset will utilize this operation.

2. Code matching methods:
   First, connect the camera to the Ethernet LAN port of the NVR with a network cable. Code matching interface sequence is: main menu (right click the mouse) -> video management -> please click "Refresh", select the desired camera, then enter "match code". Please be patient waiting for the NVR to pair with the new IPC. If the code matching fails, please click "Refresh" and run the match code process again.

Explanation

- The multi-segment search function, system will search the camera which are not in the same network segment with the NVR.
- This function will allow you to repeat adding the same camera to multiple channels.
- This function will permit the system to detect if the IP address of the IP camera is abnormal (including IP conflicts or IPC is not in the same network segment as the NVR), it will allocate a new valid IP address to the IPC camera.

4.2.4 Repeater setup (to increase range)

Function description: In the repeater setup page, first set up all IPCs and then select an IPC connected to the NVR to view repeater operation, this function is designed to increase the wireless transmission distance and extending the covering range of the wireless ecosystem.

Steps:
1. Enter: "video management" then left click "repeater"
2. Add repeater: As picture shown below, click icon + besides channel 3, choose other channel.

3. As picture shows below, IPC1 is connected to NVR through IPC2 and IPC3.
   IPC2 is connected to NVR through IPC3. IPC3 is connected to NVR directly.

4. Click “Apply” and then click “refresh” to check if the setup is successful.

4.3 Network setup

4.3.1. Network setup

Function description: Factory default IP address: 192.168.1.114. If you setup the system working in location net work.

Steps:
1. Right click the main interface, into system setup>network setup. Setup interface as shown below:

2. Set the network parameters. In the network setup of the “network setup” user can modify the device’s IP address, subnet mask, gateway and other information. You can check the automatic access to IP. Check the E-see net (P2P) and displaying the E-see net ID is for remote monitoring.
3. After setup, click the “Apply” button to save the setup, or click the “OK” button to save the setup and exit the settings interface.

Detailed function list:

<table>
<thead>
<tr>
<th>Function name</th>
<th>Function description</th>
<th>Remarks</th>
</tr>
</thead>
<tbody>
<tr>
<td>IP address</td>
<td>Used to set the IP address of the device, if you set the IP address manually, you can manually enter the IP address.</td>
<td>When you cancel the Automatic IP checking box button, you can manually set the IP</td>
</tr>
<tr>
<td>E-see net (P2P)</td>
<td>When this function is checked, the ID number is displayed which is used for remote monitoring</td>
<td></td>
</tr>
<tr>
<td>Subnet mask</td>
<td>Used to set the subnet mask for this device.</td>
<td></td>
</tr>
<tr>
<td>Gateway</td>
<td>Used to set the gateway address of the device.</td>
<td></td>
</tr>
</tbody>
</table>
4.3.2. E-Mail

Function description: For the alarm and video test results to inform the user by E-mail.

Steps:
1. Right click the main interface, in the shortcut menu, select the system setup, and then select the network setup -> E-Mail. As shown below:

   Gmail 邮箱设置  
   AOL 邮箱设置

(1). Check the E-Mail function to open the check box.
(2). Fill in the SMTP server, port, user name, sender, recipient and other information.
(3). Click the "test" button. After the test successfully made, click "Apply" to save the setup.

If the E-Mail function does not work properly, please check your email security setting to enable the access of this app, otherwise, the app will be blocked.

Explanation
- After the E-Mail setup is completed, you need to set the alarm setup and video detection to send E-mail.
- The health mail interval will only take effect after checking the "turn on" checkbox.
- If the E-Mail function does not work properly, please make sure that the mailbox is enabled for the SMTP service.

4.4 Recording

4.4.1 Manual recording

Function description: With the manual recording function, the user can easily turn the video on or off.

Steps:
1. Right click in the main interface, select the manual menu in the shortcut menu. As shown below:

2. Check the channel you want to record.
3. To enable manual recording for all channels, click the "Open All" button.
4. To turn off manual recording for all channels, click the "Close all" button.
5. After selecting, click "OK" button to complete the manual recording configuration.
Explanation

- Recording priority: Alarm recording > Mobile recording > Manual recording > Timed recording

**4.4.2 Timed recording**

**Function description:** Set the timer recording function, the system will record the time frame set by the user.

**Steps:**
1. Right click on the main interface, select and click System Setup in the shortcut menu.
2. Click the recording setup, click the recording plan. As shown below:

3. Use the drop-down box to select the channel and weekday which need to set the timed recording.
4. Set the time frame for the scheduled recording, check the timing checking box.
5. If the other channels are the same as the channel recording schedule setup, click "Copy to" and check the other channels or all to copy the setup of the channel to other channels.
6. Click the "Apply" button to save the setups.

Explanation

- Timing video can be set to a total of four video time periods, the user can set them according to their own needs. If need 24 hours recording, you only need to set the time period 1 from zero to 24 o'clock, other time period do not need to set.
- The time period set by the user will be displayed in color bar. User can visually see whether the set time period meet their own needs.

**4.4.3 Motion detection recording**

**Function description:** Set the motion detection video, the system record when detecting the movement of objects.

**Steps:**
1. Right click on the main interface and select System Setup from the shortcut menu.
2. On the System Setup screen, click Video Setup and select the recording schedule.
3. Select the channel and the weekday that needs motion detection.
4. Check the motion checking box.

5. Set the motion detection area and sensitivity, the specific steps are as follows:
   1. In the Channel Setup interface, select and click "Video Detection".
   2. Select the channel you want to set and sensitivity.
   3. Detection Type Select "Motion".
   4. Click the "Apply" button to save the setup.

Explanation

- If you need to set motion detection for other channels, repeat the above steps.
- The default sensitivity for video detection is "higher".

**4.5 Video playback**

**4.5.1 Fast playback**

**Function description:** Open the fast playback function, the user can quickly retrieve the latest video data.

**Steps:**
1. Right-click on the main interface and select Video Playback in the shortcut menu.
2. In the sub-menu, the user can click to select 5 minutes, 10 minutes, 30 minutes playback time and select any playback channel based on needs. As shown below:

**Explanation**

- Before making video playback, make sure that the device is properly connected to the hard disk and turned on the recording function.

**4.5.2 Regular playback**

**Function description:** Open the regular playback function, the user can retrieve video data according to the record video type and time.

**Steps:**
1. Right-click on the main interface and select Video Playback from the shortcut menu.
2. In the sub-menu, select the manual search, enter the "video playback" interface. As shown below:

![Video playback interface](image)

3. Check the channel which need to be retrieved and select the recording mode.
4. Set the search period and click the "Search" button.
5. Waiting about 30 seconds, in the retrieved video, drag the play bar to the point that you want to play.
6. Click the Video Playback button. The playback interface progress bar is shown below:

![Playback interface progress bar](image)

**Figure: video playback instructions**

<table>
<thead>
<tr>
<th>Button</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pause</td>
<td></td>
</tr>
<tr>
<td>Start</td>
<td></td>
</tr>
<tr>
<td>Speed</td>
<td></td>
</tr>
<tr>
<td>Last frame</td>
<td></td>
</tr>
<tr>
<td>Next frame</td>
<td></td>
</tr>
</tbody>
</table>

**Explanation**
- Recording priority: Alarm recording > Mobile recording > Manual recording > Timed recording

**4.6 Video backup**

**Function description:** Recorded files can be backed up to USB flash disk for external use.

**Steps:**
1. Right click the main interface, select "video backup" in the shortcut menu, enter the "video backup" interface. As shown below:

![Video backup interface](image)

6. Put backup button, pull out the mouse and connect from NVR USB, and insert U flash disk into NVR USB, the system will auto backup to U flash disk.

**Explanation**
- After the search is complete, the user can see the start time, end time, duration and storage size of the video data.
- To ensure successful video backup, make sure the USB flash disk has enough storage space. The system does not support USB HDD Backup.

**4.7 Alarm**

**4.7.1 Motion detection alarm**

**Function description:** When an object is detected in the selected screen, the device will trigger an alarm and output an alarm.
Steps:
1. Right click the main interface, select "System Setup" in the shortcut menu, enter to the "System Setup" interface.
2. Select Channel Setup -> Video Detection. As shown below:

3. Select motion for the type of detection, check to turning on the checking box.
4. Set the motion detection sensitivity.
5. Select the alarm duration, check the motion detection processing method, select the arming time and alarm area
6. Click the "Apply" button to save the setup.

Explanation
- Sensitivity selection has five grades: highest, higher, moderate, lower, lowest. The higher the sensitivity, the moving objects are more likely to be detected.
- Mobile detection processing methods are alarm, buzzer, E-Mail notification, mobile phone APP alarm.
- If choosing the alarm for the motion detection processing mode, you need to select the work mode as "normally open" in the video setup -> alarm setup.
- Check the mobile phone APP alarm, you can send motion detection alarm information to the phone E-see net cloud client.

5.2 LAN access

5.2.1 Log in
Specific steps are as follows:
1. Open the browser.
2. Enter the IP address of the NVR in the browser address bar: http://IP address. For example, enter http://192.1.1.28. Go to the "login" interface, shown below:

3. Enter the user name and password correctly.
4. Click "Login" to enter the preview interface. As shown below:

5. At the first time of use, follow the prompts to download and run the WebClient.exe control. As shown below:

please allow download and install.
6. Log in again to preview the interface normally. As shown below:

**Explanation**
- IP address can be checked in the system setup -> network setup.
- Support multiple users log in at different PC terminals.
- If the web page port number is modified (default is 80), when input IP address in the browser, you need to enter the port number after the address, such as 192.168.1.28:102.
- If you cannot load the software for the first time, you need to set the following setups for the browser: Tools -> Internet Options -> Security -> User defined level -> Active X controls and plugins are all selected to be enabled, and finally click "OK".

**5.2.2 Preview**
After login to successfully, it will go to the preview interface, as shown below:

**Explanation**
- Screen segmentation support 1, 4, 9, 16, 25, 36 screen segmentation.
- Support the main stream, sub-stream selection.

**5.2.3 Playback**
**Specific steps :**
1. Click the playback icon in the preview interface.
2. Enter the playback interface, as shown below:

![Playback Interface]

3. Set the search time and type, channel, click the "Search" button.
4. Select the playback channel to play back the recording data normally.

**Explanation**
- When a non-super user logs in, please make sure that the user has remote playback permission. You can check and give users a remote video playback permission in the System Setup -> System Administration -> User Management -> Edit User.

**5.3 E-see net access**
**5.3.1 E-see net ID login**
**Steps:**
1. Open the browser.
2. Input http://www.dvr163.com. As shown below:

![ID Login Interface]

3. Enter the device ID, user name, and password correctly.
4. Click the Login button to enter the preview interface. As shown below:
5. The first time you follow the prompts to download and run the WebClient.exe control. As shown below:


**Explanation**
- Device ID can be set by the system setup -> network setup, check e-see net (P2P) check box to obtain.
- E-see net ID must be online to enable remote login.

► **5.3.2 Username login**

**Function explanation:** User name login can resolve limitations that using e-see net user name can only manage single device.

**Steps:**
1. Open the browser.
2. Enter http://www.dvr163.com. Select "User name login", as shown below:
3. The first time, you can register by following to the prompt information, after registration and then log in.

**Explanation**
- Supports Chinese and English language selection.

---

6. APP Setup

6.1. Procedure to Install (and uninstall) on iPhone

► **6.1.1. Install**

Search “IP Pro” on Apple store and download.(As Picture 2.1)

---

6.2. Install and uninstall on Android

► **6.2.1. Install**

Scan the QR codes to install
For mobile phone, pls scan the QR code to download and install IP Pro.
(Picture 2.2 is the QR code)

► **6.2.2. Uninstall**

Keep pressing IP Pro and slide it into the “Trash Bin” icon.

6.3. Software operation

► **6.3.1. Trial Mode and User Mode**

Open IP Pro and the Login Page would pop out. (As Picture 3.1)
6.3.2. Account Register

For a new user, the Register interface is same as Picture 3.2.

1. Input the account you want in the first box.
2. Input your password in the second box. Tips: Password length is 6 ~ 12 letters, numbers or symbols.
3. Input the same password in the third box. If your account is available and your password in two boxes are the same, click the Register will pop up the Picture 3.3.
4. Input your mail, click binding mail and then will show My Device interface, and will send one confirm mail to your mail address.
5. Login your mail to finish your register, after that you can change password through your mail.

6.3.3. User Login

1. As in Picture 3.1, please input the account and password, then click Login.
2. Reminder will pop out if the account or password were incorrect.
3. When login is succeed, the page would be like Picture 3.4.

6.3.4. Add Device

Click on the top of the right to add devices. (As in Picture 3.5)
6.3.5. Add device by ID.

Add device by ID means adding devices with the ID of the facility. Trial Mode would be different from the Registered User Mode on this.

a. For Trial Mode, Click Add device by ID (as in Picture 3.6) and a page would pop out. (as in Picture 3.6)

b. For Registered User Mode, Click Add device by ID (as in Picture 3.6) and a page would pop out. (as in Picture 3.7)

<table>
<thead>
<tr>
<th>Cloud ID</th>
<th>NVR system Cloud ID, You can find it in system screen right down corner</th>
</tr>
</thead>
<tbody>
<tr>
<td>Description of the facilities</td>
<td>Device Description (For example: Device model)</td>
</tr>
<tr>
<td>User Name</td>
<td>User name of the added device</td>
</tr>
<tr>
<td>Password</td>
<td>Password of the added device</td>
</tr>
<tr>
<td>Channels</td>
<td>Trial Mode would require user to choose the channels base on the added facilities. In Registered Mode, the server will detect the channels automatically, it is no need for the users to pick.</td>
</tr>
<tr>
<td>Submit</td>
<td>Click “Submit” to add devices.</td>
</tr>
<tr>
<td>Play/Pause</td>
<td>Click to go back to My Device.</td>
</tr>
<tr>
<td>Or scan the QR code to add device.</td>
<td></td>
</tr>
</tbody>
</table>

6.3.6. Remote playback

click remote playback, will show the interface, as in picture 3.8

Tips: the NVR which have HDD can recording and remote playback, IPC can’t playback video

<table>
<thead>
<tr>
<th>button</th>
<th>description</th>
</tr>
</thead>
<tbody>
<tr>
<td>play/pause</td>
<td></td>
</tr>
<tr>
<td>retreat</td>
<td></td>
</tr>
<tr>
<td>advance</td>
<td></td>
</tr>
<tr>
<td>capture</td>
<td></td>
</tr>
<tr>
<td>return video preview interface</td>
<td></td>
</tr>
<tr>
<td>record trace</td>
<td>choose record trace</td>
</tr>
<tr>
<td>channel</td>
<td>click channel to change video channel, playback the channel record</td>
</tr>
<tr>
<td>Time selection</td>
<td>click to pop up the Time selection to choose the time to playback</td>
</tr>
<tr>
<td>Timeline</td>
<td>Drag the Timeline to choose playback time</td>
</tr>
</tbody>
</table>
6.4.1. Notifications
As Picture 4.1, click the page of "Notification", which will display all
alarm message. Click 📣 to get the newest alarm message.

6.4.2. Alarm Setting
As Picture 4.2, Click the page of "Alarm Setting". as Picture 3.32. Enable the
Alarm setting to receive alarm messages if open "Alarm setting".

FAQ:
1: After this picture, the screen is black. What is this problem?

If after this picture, show nothing, that means your TV (Monitor) cannot
support Full HD picture, please change another TV, or connect NVR
system to TV (Monitor) by VGA cable, the video of VGA translate is low
resolution than HD Picture.

2: If we want to visit video by internet, the NVR cloud must online?
Yes, if you want to app visit your system video or internet visit video,
please keep your system cloud ID online.

If you have any questions, please feel free to email us, and we will
respond as expeditious as possible.

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Working time: Eastern time Monday - Friday 9:00am - 5:00pm